

Accessorial Charges:

<i>Attempted Delivery:</i>	80% of applicable rate	First or subsequent attempt to deliver product once an appointment is set and consignee is not available for delivery.
<i>Band & Palletize</i>	\$10.00 per pallet	This charge applies to all requests to band product to 4x4 pallet.
<i>Collection on Delivery:</i>	\$30.00	Shipments sent Collect on Delivery (COD) would be rated with an additional charge per each check collected.
<i>Customer Pickup</i>	\$5.00 flat rate per order	Applied when the end user picks up an order from HBI's location, transfers order to another Service Provider or order cancels and drop at local carrier is required.
<i>Debris Removal</i>	\$40.00	This charge would be for debris removal that requires the use of a local landfill, not packaging material and cardboard boxes. Price includes in this is the travel to the landfill for disposal. An example would be a mattress or box spring.
<i>Detention Time</i>	\$9.00 per ¼ hour after first 15 minutes	This charge applies if the driver is requested to wait or if a delivery takes longer than the 15 minutes allotted for the delivery.
<i>Extra Man/Additional Labor</i>	\$45.00 per hour per person	Charges are calculated from the departure time from the supplier's location until completion at the jobsite/end user's location.
<i>Light Assembly</i>	\$15.00 min., Inclusive of the first 30 mins. \$9.00 per ¼ hour	Assembly time begins once product is unpacked and prepared for assembly. This charge will apply to all orders requiring light assembly, directions for assembly will be provided by supplier.
<i>Limited Storage</i>	\$3.00 per day/per order after 7 days	In the event of a delayed delivery at the consignee's request HBI will store product in their warehouse (s) for a period of 7 days free of charge. After 7 days an additional storage fee will be applied. Storage charges will not begin to accumulate until the 8 th day following the delivery date identified on the Ship Request. Saturday, Sunday and Holidays included.
<i>Return Shipment/Advanced Exchange</i>	\$10.00	The charge applies to any order being picked up at the same time as a delivery is made. Fee includes accepting the return unit, placing in packaging, securing to pallet when reusable straps are provided.
<i>Same Day Delivery</i>	Add \$20.00 per order	Pickup and Delivery the day that product is available in the local market.
<i>Saturday Delivery</i>	Add \$40.00 per order	Pickup and Delivery on Saturday as requested and approved by HBI customer. Service is available up to 50 miles only.
<i>Set up</i>	\$9.00 per ¼ hour	Assembly that requires standard tools and is defined to be completed within 15 minutes.
<i>Special Pickup/Delivery</i>	\$30.00 per order	Charge Notes: Special is considered any pickup or delivery that falls outside the 0800-1800 standard hours of operation.
<i>Stair Carry</i>	\$10.00 per flight after the first 3 flights	Charge Notes: The first flights shall constitute the fourth to fifteenth step and each additional flight shall consist of 10 steps or a fraction thereof. Stair carriers in excess of 3 flights shall be charged an additional \$10.00 per flight per shipment.
<i>Sunday/Holiday</i>	Add \$60.00 flat rate per order	Charge Notes: National Holidays will be considered New Years Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day. Christmas Eve Day and the Friday following Thanksgiving are not considered National Holidays and additional charges may not be applied. Service is available up to 50 miles only.
<i>Time Specific</i>		
<i>1-hour Window</i>	\$50.00	Cost to upgrade service from 4-hour window to 1-hour window. Service is available up to 50 miles only
<i>2-hour Window</i>	\$40.00	Cost to upgrade service from 4-hour window to 2-hour window. Service is available up to 50 miles only